Arizona Delivery Information

A Successful Project

A successful delivery and a successful installation are dependent upon ordering the correct products and the correct quantities. Please review your order and determine that it is correct.

Due to the nature of our products and the logistics of working across long distances, returning surplus material is difficult and the cost is usually greater than the value of the products. It is critical that you review your sales order to verify its accuracy.

Payment

Payment in full is required before an order can be scheduled for production or delivery. The date payment is received determines the date schedule and lead times will begin.

Delivery

Delivery schedules vary, depending on product availability. Your Product Consultant will keep you informed as to when you can expect your delivery. Customers will be notified of estimated arrival times approximately 24 – 48 hours prior to shipping. In all cases, the customer should plan to meet the truck to insure the delivery goes smoothly.

Shipping

Delivery addresses must be clearly defined and sites must be accessible by a 50 foot-long truck and trailer. It is the customer's responsibility to notify us of any travel restrictions in the job site area and to obtain any special access permits.

At times, shipments must be consolidated to obtain satisfactory trucking commitments. The shipping costs for you are kept at a minimum by "sharing" truck space with others; therefore, the shipping date may be affected.

Current phone numbers (cell number is preferred) and someone to answer the call are a necessity. The drivers attempt to meet scheduled times; however, weather and traffic are unpredictable. The driver may need to call you.

To insure that trucks with multiple drops stay on schedule, it is necessary to unload the trucks promptly. Truck delay charges may result from significant delays. Contact CDI's transportation department if you need information about the time allotted for unloading.

Upon delivery, please inspect the products and call your Product Consultant if there are any damaged or missing pieces.

Claims must be made within 10 days of delivery.

Unloading

Forklift unloading service is available for most Tucson/Phoenix deliveries. The driver will unload the product and set the pallets in an area near the truck. The service does not include customizing the placement or extensive travel such as long driveways as the driver has a pre-determined schedule to keep. Forklift service is not available on rough terrains or steep grades. The driver will not unload if there are safety concerns at the delivery site.

Please sign and return with your signed sales order confirmation and map. Please confirm you received, have read, and fully understand two pages regarding Product Delivery Information

_____ _____

Signature Date

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Unpacking Your Product

The product is consolidated on pallets to minimize the shipping cost. Each pallet is numbered and there will be a packing list with the paperwork with columns of corresponding numbers. The column 1 column corresponds to pallet 1 and identifies which pieces are on the pallet. Take time to unpack the pallets and understand the pieces on each pallet as this will make the installation go much more smoothly.

PACKING LIST

Bill to: **Ship To:**

Sales Order #: 108279
Customer #: 003119
Total Weight: 14,175

8p

Notes	Pallet #:	On Ord	Qty	Col	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25
CC 10 A(GH20																													
41159338	46 lbs ea.	15	✓																										
watertspout, collar	690 tot. lbs	15	15				5	5	5																				
CN10 A(GH20																													
41179460	41 lbs ea.	15	✓																										
waterspout, block con	615 tot. lbs	15	15							16																			
CT 7x12Sq. Half-Col A(GH20																													
41228640	485 lbs ea.	18	✓	✓																									
12"Sq Tuscan column	8,730 tot. lbs	18	18	18																									
PV 14x14x1-1/2 A(GH20																													
46194500	23 lbs ea.	180	✓																										
paver	4,140 tot. lbs	180	180		23	46					66	45																	

Color

The newly delivered concrete may be a slightly different shade of color than an older sample. This should be expected as there is still moisture in the product, and it will change as it cures. In addition, there will be slight variations in the color as your concrete is made from natural materials and it will reflect differences in moisture, weather, and materials.

Breakage

As you unpack the product, please inspect it and call your Product Consultant if there are any damaged or missing pieces. Claims must be made within 10 days of delivery.

Thank you for your help in making this delivery go smoothly. Please sign Page 1 and return it to CDI.